



Servicing Request Form

Dear Customer,

You have purchased high-quality test equipment from us; it has been thoroughly inspected and tested prior to delivery. However, it is frequently not possible to secure absolute trouble-free operation. For the future, in order to minimize inconvenience and to facilitate swift troubleshooting for you, we kindly request you to fill out this form.

We would like to apologize in advance for any inconveniences, and we will do everything within our power in order to process your request as soon as possible.

When returning any parts, please **ALWAYS** enclose this form as an attachment to the parcel.

Company (name and address)					
Phone number / fax / email					
Product identification					
Serial number					
Version/Model-Nr.					
Problem description					
Additional remarks					
Warranty?	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No	Cause:
Estimate for charges required	<input type="checkbox"/>	Yes	<input type="checkbox"/>	No	
Space reserved to IPT	Nº VRP.:		Date	Kz.	
To be filled by IPT:					

Please send any parts due for reconditioning to the following address:
IPT Institut für Prüftechnik GmbH & Co. KG; Schulstr. 3, 86447 Todtenweis, Germany

For any queries, please contact:
IPT Institut für Prüftechnik Gerätetestung GmbH & Co. KG
Tel.: +49 8237 966_452
Fax.: +49 8237 966_450
E-Mail: iptservice@iptnet.org